

TRACES Release Note - V.6.14.7

September 2025

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Import of Cultural Goods

➔ Bug fixes

1. [EORI Check Preventing ICG Operator Creation](#)

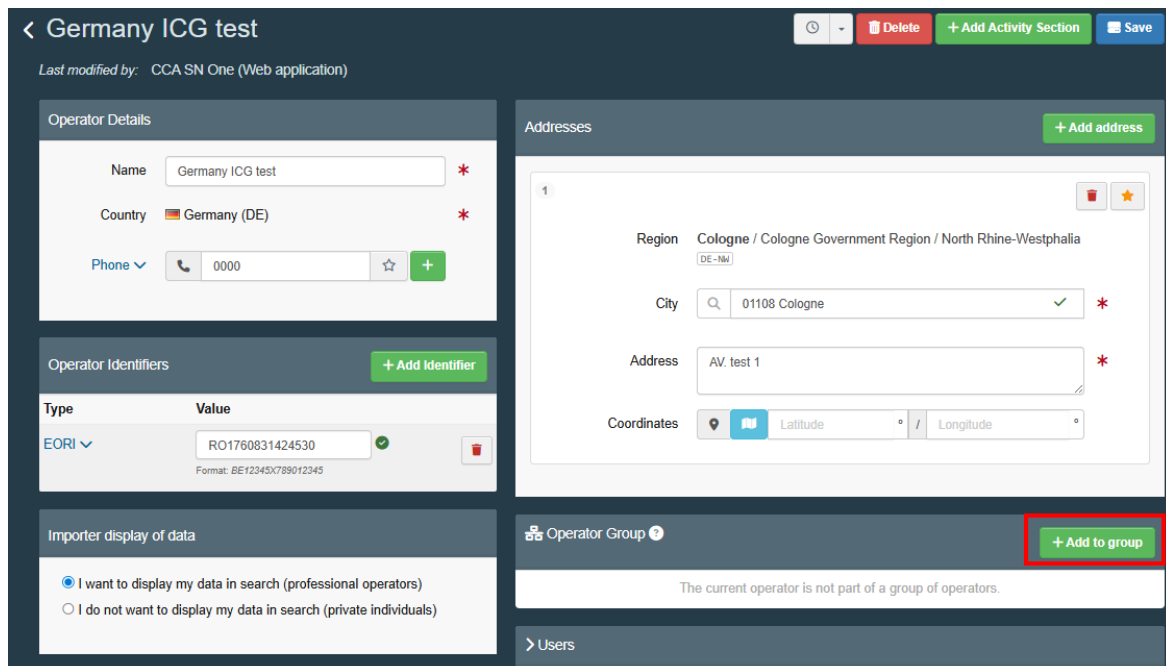
A bug was preventing the creation of an ICG operator when the same EORI number was already used by another operator for non-ICG purposes, even when using the "Operator Group" functionality. This issue has been resolved.

Background:

In TRACES, ICG activities must be managed separately from other activities. As a result, operators may appear twice—once for ICG and once for other purposes.

What to do if you still get an EORI uniqueness error:

- Click "**Add to group**" in the *Operator Group* box.
- Search for and select the existing operator with the same EORI number used for other purposes.
- This links the two entries and allows the EORI to be reused.
- You can then successfully save the ICG operator.



< Germany ICG test [Delete] [Add Activity Section] [Save]

Last modified by: CCA SN One (Web application)

Operator Details

Name: Germany ICG test *

Country: Germany (DE) *

Phone: 0000 +

Operator Identifiers [Add Identifier]

Type: EORI Value: RO1760831424530 ✓
Format: BE12345X789012345

Importer display of data

☒ I want to display my data in search (professional operators)
☐ I do not want to display my data in search (private individuals)

Addresses [Add address]

1 [Delete] [Star]

Region: Cologne / Cologne Government Region / North Rhine-Westphalia
City: 01108 Cologne ✓ *

Address: AV. test 1 *

Coordinates: Latitude Longitude

Operator Group [Add to group]

The current operator is not part of a group of operators.

> Users

2. [Customs Access to ICGD Documents](#)

Users with the “Customs system” role experienced access issues to ICGD documents. These have now been resolved.

3. [Missing Translations in the empty PDF Template](#)

Some parts of the contingency-use PDF template could not be translated. This issue has been fixed. Competent authorities are encouraged to send any remaining translations to the TRACES Helpdesk.

4. [Decision Change After Partial Rejection](#)

A validation rule has been added to prevent decision changes after signing a partial rejection as “Ready for eSeal”. Previously, authorities could change the decision, causing inconsistencies. Now, once partially rejected and marked as ready for eSeal, the decision is locked before applying the eSeal.

5. [Advanced Search – 'Ready for eSeal' Filter](#)

The "Ready for eSeal" filter in the advanced search did not display ICGs marked as such after a partial rejection. This has been fixed. Filter now works as expected.

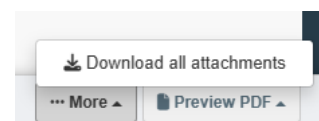
6. [Error 500 – Long Expertise Text](#)

Submitting expertise text longer than 500 characters caused a server error. The limit has been increased to 4,000 characters. A clear error message now appears if this limit is exceeded.

Tip: For longer text, upload a supporting document instead.

7. [Error 500 – Identical File Names in Attachments](#)

An error occurred when using “Download all attachments” if some files had the same name. This has now been corrected



8. [Digitally signed ICGLs](#)

We have resolved several issues affecting digitally signed ICGLs, including:

- The need to refresh the page to reflect the application of the eSeal
- Undesired pop-up message
- Proper display of the digitally signed symbol

9. [PUSH Notification – LRN Included](#)

As part of CERTEX integration, PUSH notifications for ICG now include the Local Reference Number (LRN).

➔ Improvements

1. [Operator Updates Reflected in Submitted Documents](#)

Changes made to the Holder or Owner of the goods (e.g. name, address, EORI, or status updates like suspension/deletion) after ICGL submission but before decision are now clearly flagged.

What happens now:

- A message is displayed to the Competent Authority (CA) instructing them to check the changes and click "Update to the latest revision" if these changes are accepted.
- If the CA disagrees with the changes, the licence should be rejected.
- If the operator's activity was suspended or deleted, validation is no longer possible.

PART I: HOLDER OF THE GOODS	PART II: COMPETENT AUTHORITY	PART III: ADMINISTRATIVE COOPERATION	PART IV: QUANTITY MANAGEMENT	Current status: SUBMITTED FOR DECISION
! Similar rejected ICG documents detected				
II.2 Decision on the application for an import licence				
Outdated operator, please check changes 1 View changes				
Outdated operator, please check changes 1 View changes				
Update to the latest revision				
Possible decisions: <input type="radio"/> Licence Granted <input type="radio"/> Application Rejected				

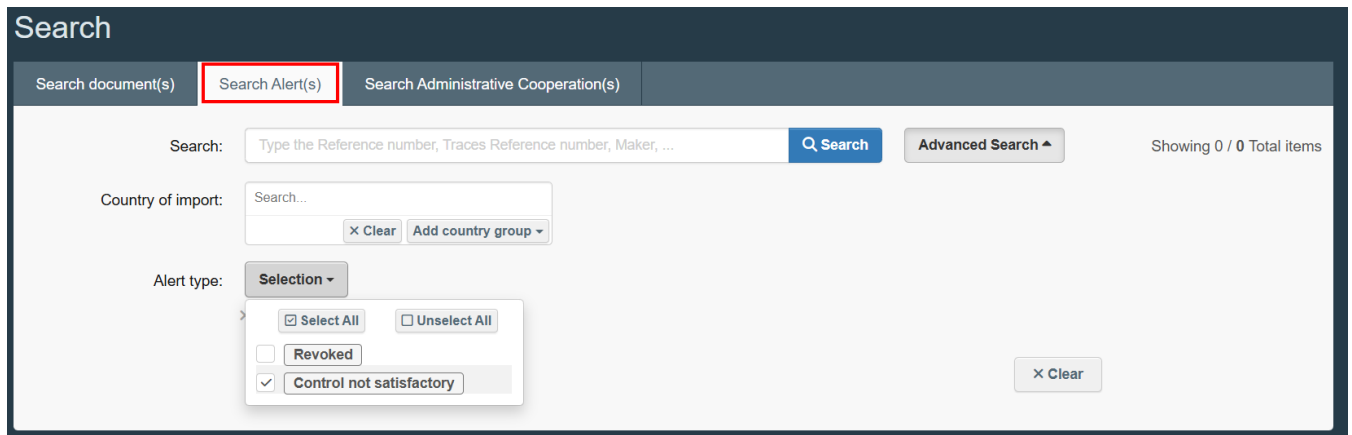
2. [Revoked Licence – Correct PDF Display](#)

Previously, the Validated signed PDF of a licence remained visible after the licence was revoked. Now, only the revoked version of the PDF is shown. This PDF is not digitally signed.

3. [Alerts for Unsatisfactory Control – ICGS Temporary Admission](#)

When authorities record a non-satisfactory control on ICGS for temporary admission, an alert is now created and visible in the main alert search screen. Alerts can be filtered by type:

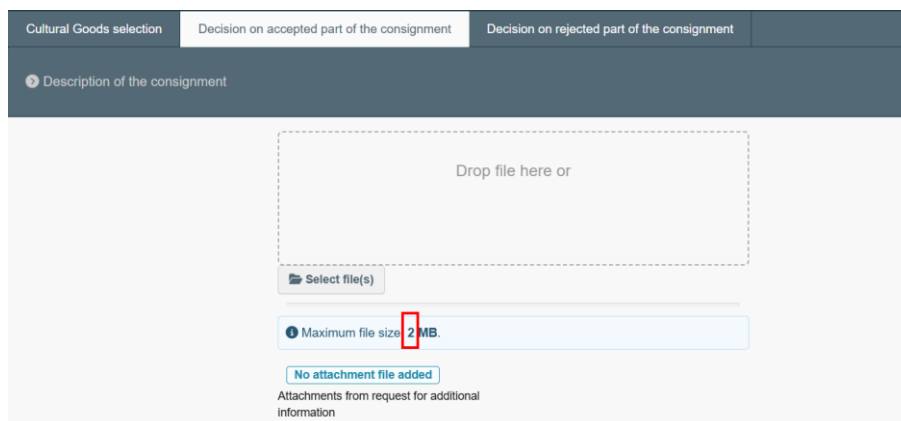
- ICGL Revoked
- ICGS Temp. Admission – Control not satisfactory



4. [Maximum File Size Now Visible in Partial Rejection](#)

The "Maximum file size" field was not displayed in the following cases. This has been fixed:

- Decision on the accepted part of the consignment
- Decision on the rejected part



5. [New Supporting Document Type Added](#)

A new value has been added to box I.17 under Supporting Document Types:

- “Other document, which supports the legality of export of the cultural good from the third country of interest.”

6. [EFTA Countries in Third Country Law Library](#)

It is now possible to create country sheets for EFTA countries (Norway, Switzerland, Liechtenstein, Iceland) in the Third Country Law Library.